

# Rana Muhammad Shuja Ur Rehman Azhar

## System Network Administrator /In-Charge IT

### AREAS OF EXPERTISE

*Business Analysis*

*Financial Control*

*Resource vendor management*

*Computer Network &TCP/IP*

*Preventative maintenance*

*LAN/WAN networks Switches and firewalls*

*Server configuration*

*Microsoft operating systems*

*Video Conferencing*

*VMWare Technologies & Virtualization*

### PROFESSIONAL

*CISCO (CCNA)*

*Juniper (JNCIS-SEC)*

*Visual Microsoft dot net*

*C# Microsoft dot net*

*Oracle 9i Database*

### PERSONAL SKILLS

*Self reliant,*

*Sedulous*

*Analytical;*

*Team player*

*Troubleshooting*

### ACADEMIC QUALIFICATIONS

MBA Executive (HR) Newports Institute of Communications and Economics

**NICE 2011**

MSC (cs) Punjab University College of Information Technology

**PUCIT 2008**

BCS Allama Iqbal Open University

**AIOU 2004**

### PERSONAL DETAILS

*K3-153 WAPDA Town Lahore*

*T: 04236300538*

*M: 03334417410*

*03472221119*

*E: [rmsrehman@gmail.com](mailto:rmsrehman@gmail.com)*

*DOB: 15/02/1983*

*Driving license: Yes*

*Nationality: Pakistan*

### PERSONAL SUMMARY

Strongly capable of managing information technology resources, design, install, configure and maintain network infrastructure and Microsoft operating systems. Decidedly skilled in ensuring security of data, network access and backup systems, potentially skilled in handling budget and ensuring cost effectiveness procurement and maintenance of electronic infrastructure resources, highly proficient in application analysis and project implementation in production environments, I have excellent outgoing personality, am result oriented with a gift in diversified communication, and negotiation skills.

### WORK EXPERIENCE

**NUML (Lahore Campus)**

**System Network Administrator /In-Charge IT Nov 2009 - Present**

#### Duties:

- Managing a team of over 10 administrative & technical staff.
  - Reporting to the IT Director & Regional Director
  - Manage the IT budgets and expenditure on hardware and software.
  - Providing advice on selection and purchase of IT equipment.
  - Obtaining quotes for supply of goods and services from suppliers.
  - Monitoring the progress of third-party maintenance contract suppliers.
  - Communicating and negotiating with users, specialists, other staff and suppliers.
  - Identify and recommending improvements for E-applications & Web-page development.
  - Strengthening the IT infrastructure through to implementing new technologies.
  - Responsible for the recruitment and training of new staff.
  - Managing the internal & hosted network infrastructure including: firewalls, servers, switches
  - Building, configuration and troubleshooting of server and desktop hardware
  - Cisco & HP switch configuration in particular VLAN configuration /troubleshooting.
  - Having the ability to listen to, understand and defuse difficult situations.
  - Writing documentation for ICT procedures, security and disaster recovery.
  - Producing documentation on operational, system and user procedures & guidelines and Updating support documentation. Maintaining documentation of changes regarding users, functions & systems.
  - Having a good understanding of virtualization technologies i.e. VMware Infrastructure
  - Administering & designing LANs, WANs internet/intranet.
- ### KEY SKILLS AND COMPETENCIES
- Multi-skilled In-charge IT with good all-round supervisory and technical expertise. Very capable with a proven ability to ensure the smooth running of ICT systems and to provide IT services that will improve the efficiency and performance of an organization. Extensive practical knowledge of complex systems builds hardware and software testing, network support, technical support. Looking for a new and challenging managerial position, one that will make best use of my existing skills & experiences also further my personal development.
- Knowledge of ITIL incident, problem & change management.
  - Knowledge of cloud computing (Amazon EC2), Apache HTTP Server.
  - Experience of working with some 3rd line projects.
  - Experience of using System Administration tools such as Hyena, Dameware.
  - Good understanding of: Microsoft Windows Server 2000, 2003, 2008, Active Directory Group Policies, TCP/IP, DNS &, Extensive knowledge of Microsoft based operating systems, including Software license control, wired and wireless networking skills, desktop and server hardware and antivirus and remote support products."
  - Knowledge & understanding of backup technologies & disaster recovery methods.

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## MEDFOLIOINC

### Company profile

A Health Information Technology (HIT) Management Company.

**REGIONAL MANAGER (NIGHT)**

June 2009 - July 2012

[www.medfolioinc.com](http://www.medfolioinc.com)

Responsibilities :Manage Projects with only consultative direction from management, Collection and reviewing business requirements, ensure clarity and establish expectations for services requested, develop, manage and execute project plan, also monitor and motivate the cross functional teams tasks. Manage subordinate, monitor, assessing internal administrative operations, communicating information to management, also responsible for Planning, developing and implementing strategy for HR management and continual development (including recruitment and selection policy / practices, discipline, counseling, salaries, loan, contracts, training and development, performance appraisals, job evaluation).

## EARLY CAREER SUMMARY

Software Engineer

NETSOL

June 2008 - Oct 2009

Responsibilities: Worked on MTMIS (E&T Punjab) project, responsibility includes understanding new rapid change, issues of client regarding application. Coordinate them with the NETSOL about new enhancements or process changes/ data correction requirements. Testing and congregate the feedback about new software release (updates, patches), update about their effects (on productions environment) in 35 districts of Punjab. Job also includes Database management and network administration at client side on live (production)environment, including replication process, database recovery, database performance tuning, Oracle 9i, 10g Database insulation, Oracle 9i application server installation, MTMIS application and report server deployment& configuration, backups rman , Hot backup ,Cold backup , LAN and VPN all issues in 35 districts. Closely monitor and resolve issues of application operations and live database fell by clients in 35 districts daily. Conduct software and Domain Training sections for client concerning efficiently usage of software. Also worked as front-end software developer in C# dot net, and Oracle forms and reports technology for local corporate clients (including PMA, CRO) projects.

System Analyst

UNDP

Mar 2007 - May 2008

Responsibilities: Worked as consultant system analyst on community development project for rehabilitation of salt affected and waterlogged lands (Biosaline-II). Responsibility includes collecting information, analyzing and evaluating present existing system, proposed business procedures or problems to defined data processing needs including research, planning, marinating and upgrading of operating system. Write and maintain system documentation.

Data System

ATTA CABLES (PVT) LTD.

March 2004- Mar 2007

Administrator

Responsibilities: Managing ATTA Cables Production, Inventory and Accounting Management systems and database and application and network issues.

Lab Staff

Edge System International

Sep 2003 - Feb 2004

SCCS

Mar 2002- Feb 2004

Responsibilities: Provide students support, give them ease while doing labs, resolve their issues they fell during the assignments and lectures.

Teaching

New Crescent Pre Cadet School & Academy

Aug 2007- Jan 2008

Rana Science Academy

May 2003- Dec 2007

Iqra Grammar School & Academy

Feb 2004 -Jan 2005

Responsibilities: Teach the students Computer as Subject up to gradation level and also gives them satisfaction of mind towards their studies.